GALLUP*



Only One Thing, but Always One Thing

As your team accomplishes its engagement goals, make more. You and your team should always be working on engagement.

The questions below is a simple 3-step process you can use with your team to determine your next engagement goal and action.

Ask your team members:

• Which of the 12 elements of engagement is the most important to you today?

• What is one thing you could do to positively affect your engagement on this element?

• What is one thing I could do to positively influence your engagement on this item?